

## **Operator Manual**

D11188 Rev H 12/18

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PART IDENTIFICATION:	
DS99R Front Hangers	
FRONT HANGERS	
AXLE CLAMP HANGERS	
AXLE CLAMP HANGERS	
BRIDGE	
TRACK ROD AND THE PLATE	
STRUT ASSEMBLY INSTALLATION	
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## 

### Introduction

This manual provides installation information for the LiquidSpring **CLASS**<sup>®</sup> DS99R series of rear axle suspension systems for the RAM 3500 Cab Chassis.

Before you begin installation of the suspension system:

- 1. Read and understand all instructions and procedures prior to installation of components.
- 2. Read and observe all Warning and Caution hazard alert messages in this publication. They provide information that can help prevent serious personal injury, damage to components, or both.
- 3. Follow your company's maintenance and service, installation, and diagnostics guidelines.
- 4. Use special tools when required to help avoid serious personal injury and damage to components.

Throughout this manual, important product information is proceeded by the terms "NOTE", "IMPORTANT", "CAUTION", and "WARNING". These terms are defined as follows:

NOTE: Includes additional information to enable accurate and easy performance of procedures.

# **IMPORTANT:** Includes additional information that if not followed could lead to hindered product performance and/or product failure.

CAUTION: A caution indicates procedures that must be followed exactly. Damage to equipment or suspension components and personal injury can occur if the procedure is not followed.

WARNING: A warning indicates procedures that must be followed exactly. Serious personal injury can occur if the procedure is not followed.

LiquidSpring LLC reserves the right to modify the suspension and/or procedures and to change specifications at any time without notice and without incurring obligation.

## Suspension Rating

The LiquidSpring DS99R suspension is rated for 9,850 lbs.

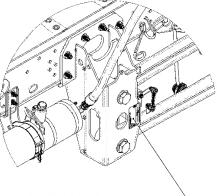
WARNING: Overloading suspension system may result in abnormal handling characteristics and premature wear of components.

## Serial Number Tag Information

The suspension model, serial number, and maximum axle capacity are found on an aluminum tag that is riveted to the Left Hand Suspension Hanger as shown in Figure 2. This information will aid you when contacting the chassis manufacturer or LiquidSpring LLC.

		LLC	
	THE FOLLOW HERS PEND 6,293,530 6,679,504 1,239,659 7690911 707299 363750 PI 9408597	6,305,673 7,641,181 2,191,327 1446592	0
	RIAL NO.	0	

Figure 1. Suspension Identification



Serial Plate Location

## Figure 2. Serial Number Tag Location (view may not represent suspension in kit)

### Vehicle Towing and Jacking Information

Before attempting any type of towing procedures, the OEM/Coach Builder must be referred to for the recommended towing methods.

NOTE: Before towing vehicle, check with local authorities, such as Department of Transportation, for permissible towing methods. Some states do not permit towing vehicles by chains or towing straps.

Do not attach tow apparatus (hooks, chains, straps, etc.) to the suspension components.

WARNING: Attaching towing equipment to improper locations and failure to utilize OEM/Coach Builder recommended towing methods could result in one or more of the following:

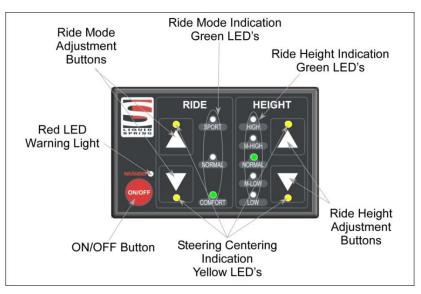
Damage to the suspension and/or vehicle,

Loss of vehicle control,

Possible disconnect from the vehicle.

WARNING: Do not apply jack to bottom of front hanger or other suspension components. Appling a jack to improper locations can result in damage to the suspension and/or vehicle and severe personal injury.

## System Operation



System Start Up:

- In most instances, the suspension system can be left alone to operate automatically.
- After startup, all the indicator lights will flash on for 1-2 seconds, and then the Green Ride Height Indication LED and Green Ride Mode Indication LED will light to show the current Ride Mode and Ride Height.
- The four yellow LED's will light up if the steering wheel is approximately 10°-20° each side of straight ahead, but will not light up when steering wheel exceeds 20° from center. If the vehicle is steered straight ahead and the four yellow LED's are not lit (and the red warning LED is not lit) see Calibrating the Steering Sensor Only.
- When the steering wheel is turned more than 20° off center, the four Yellow Steering Centering Indication LED will not be lit.

#### ON/OFF Button:

Pressing the ON/OFF button will enable/disable the suspension. When the suspension is ON, relevant LED's are lit up. When the suspension is OFF, none of the LED's are lit. It is recommended to leave the suspension ON at all times unless the vehicle or suspension is being serviced.

# **IMPORTANT:** After turning the vehicle ignition off, the suspension system will remain powered for 1 hour before shutting off.

#### Warning Light:

If the Red LED warning light is continuously illuminated along with one or more of the other indicator lights,

please refer to the **Troubleshooting Section** on page **Error! Bookmark not defined.** 

#### Ride Mode Adjustment:

Press the UP/DOWN arrow buttons to change the ride mode between SPORT, NORMAL, and COMFORT. The Green indicator light will show the set mode.

- **Comfort Mode** provides a smooth, soft ride. Use for normal city and highway driving.
- **Sport Mode** provides more "feel" or response to the road conditions. Use where road conditions or personal preference demand more control.
- Normal Mode is a balance between Comfort and Sport. Use where more control than Comfort is desired, but better ride than Sport.

The setting can be changed at any time. Based on road conditions, steering wheel angle, and the vehicle speed, the system automatically adjusts to provide the best handling while providing a smooth ride. All three settings will feel similar on a smooth road.

#### Ride Height Adjustment:

Press the UP/DOWN arrow buttons to change ride height from NORMAL to HIGH (body up) or LOW (body down).

- A solid green LED will indicate the selected height. A flashing green LED will indicate the current height and that height adjustment is occurring. When a single solid green LED is lit, the selected height has been achieved.
- Two solid green LEDs will be lit if the current height is not the selected height and height adjustment is not occurring.

- If LOW or HIGH heights are selected while the vehicle is traveling at less than 10 mph or stopped, the suspension height is either lowered or raised.
- If LOW or HIGH heights are selected while the vehicle is traveling at greater than 10 mph, the suspension will ignore the selected height and remain in NORMAL height unless the vehicle speed goes below 10 mph within 2 minutes of selecting the height. In this instance, the NORMAL height green LED will flash and the selected height green LED will be lit solid until the speed goes below 10 mph within 2 minutes of selecting the height. If the vehicle speed doesn't go below 10mph within the 2 minute period, the suspension will remain in NORMAL height indicated by only the NORMAL height green LED lit solid.
- If LOW height is selected and the ignition is turned off before LOW height is achieved, the system will continue to lower to LOW height. When LOW height is selected the system will monitor and maintain the kneeled position by only lowering as needed for 1 hour after the ignition is turned off.
- If HIGH height is selected and the ignition is turned off before HIGH height is achieved, the system will stop adjusting ride height. When HIGH height is selected the system will monitor and maintain the current position by only lowering as needed for 1 hour after the ignition is turned off.
- The door switch function (if equipped) is disabled when the driver display LOW or HIGH height is selected before the door is opened on vehicles equipped with a door switch for kneeling.

IMPORTANT: While parked for an extended time with the vehicle and/or suspension system turned off, suspension ride will change with temperature change. Increases in ambient temperature or parking in direct sunlight can cause the suspension ride height to increase. As temperature lowers, the suspension ride height can decrease.

#### Depressurizing the System

. Turn the ignition key to "Run" and ensure that the LiquidSpring driver display LEDs light up and that the red "Warning" LED is not lit. If the red "Warning" LED is lit, proceed to the Trouble Shooting Section.

WARNING: Do not run vehicle in an enclosed building without adequate ventilation or without ducting exhaust fumes outside. Operation of a vehicle inside an enclosed building can lead to serious injury or death.

- 1. Press and release the Red ON/OFF button on the driver display. All LEDs on the driver display should go out.
- 2. Press and release the Red ON/OFF button again. The LEDs on the driver display should all flash and then only the four yellow arrow LEDs, one green ride mode indicator LED, and one green ride height indicator LED should remain lit.
- 3. Press and release the HEIGHT DOWN arrow button to lower the vehicle to the LOW height.
- 4. Press and hold the HEIGHT DOWN arrow button for approximately 2 minutes.
- 5. Release the HEIGHT DOWN arrow button.
- 6. Press and release the ON/OFF button to disable the system.
- 7. Turn off the vehicle ignition.

If any of the hydraulic connected components is to be removed and serviced, it is recommended to also follow the following steps:

- 8. Locate 3/16" ID PVC Tubing. Note: Alternatively, a bleed kit similar to the Actron 7840 Bleed Kit can be used.
- 9. Attach the PVC tubing to one of the upper bleed screws on the Left Hand Secondary Volume Assembly and place the other end in a bucket.

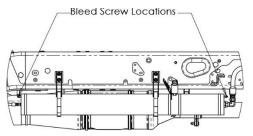


Figure 71. Bleed screw locations.

10. Open the bleed screw slightly to relieve any residual pressure.

11. After pressure is relieved, close the bleed screw and torque to 13-18 ft-lbs.

Notes:

- Jacking up the chassis of a lowered, depressurized chassis will cause a slight vacuum in the system and minimize fluid loss while disconnecting hoses.
- For service of non-hydraulic connected suspension components, the suspension system can be first raised to the HIGH height, appropriate jack stands placed under the chassis, then depressurized as listed above lowering the chassis onto the jack stands.

#### Calibrating the System

**IMPORTANT:** Proper calibration of the system must be conducted with the vehicle loaded to the as delivered condition with body installed. For calibration on an empty chassis cab, LiquidSpring recommends weight be added to the frame approximately equal to the planned body to allow for proper bushing deflections.

Note: The LiquidSpring Calibration routine will automatically determine maximum and minimum suspension ride height. Based on those ride heights, the system will determine the correct normal design ride height. The calibration system will also calibrate the steering sensor.

- 1. Verify that the front wheels are steered straight ahead.
- 2. Lower the vehicle to the ground and remove any jack stands and any other obstructions from under the vehicle.
- 3. To begin the calibration, turn the ignition key to "Run" and ensure that the LiquidSpring driver display lights up and that the red Error light is not blinking.

#### WARNING: Do not run vehicle in an enclosed building without adequate ventilation or without ducting exhaust fumes outside. Operation of a vehicle inside an enclosed building can lead to serious injury or death.

- 4. Press and release the Red ON/OFF button on the driver display. All lights on the driver display should go out.
- 5. Press and release the Red ON/OFF button a second time. The lights on the driver display should all flash then only show the four yellow arrow lights, one green ride mode indicator, and one green ride height indicator.
- 6. Press and hold both Ride Height Adjustment Buttons simultaneously until the SPORT, COMFORT, HIGH, and LOW green LED's begin to flash. The suspension system will begin to rise to the full high position, and then lower to the full lowered position.

- 7. After the system completes the calibration routine, the suspension will return to the original ride height.
- 8. Turn off the ignition for at least 3 minutes. Note: The suspension system will not use the calibrated ride height settings until power has been cycled.

Note: Pressing the red ON/OFF button on the driver display does not cycle power to the LiquidSpring suspension system, but only will enable/disable the system.

- 9. Turn the ignition back to Run, then press the Red ON/OFF button twice and verify the suspension system moves to the new and correct ride height.
- 10. Calibration is now completed.

#### Calibrating the Steering Sensor Only

Note: The yellow lights only light up when the steering sensor indicates the center location. They will not be lit outside of  $10^{\circ}$ - $20^{\circ}$  off center.

IMPORTANT: The LiquidSpring CLASS® system includes an automatic self-centering routine. In conditions such as driving on highway with significant side wind, the yellow lights may temporarily not be lit when the steering wheel is exactly centered. Rotate slowly from center to full steering stop, then repeat the opposite direction. If the yellow lights momentarily light up during the travel in one or the other direction, the system is operating normally and the steering sensor does not need to be manually recentered. Continue operating normally.

If the yellow lights do not light up at all during turning the steering wheel, following the instructions below.

- 1. Verify that the front wheels are steered straight ahead.
- 2. To begin the calibration, turn the ignition key to "Run" and ensure that the LiquidSpring driver display lights up and that the red "Warning" LED is not lit or flashing.

WARNING: Do not run vehicle in an enclosed building without adequate ventilation or without ducting exhaust fumes outside. Operation of a vehicle inside an enclosed building can lead to serious injury or death.

- 3. Press and release the Red ON/OFF button on the driver display. All LEDs on the driver display should go out.
- 4. Press and release the Red ON/OFF button again. The LEDs on the driver display should all flash and then only the four yellow arrow LEDs, one green ride mode indicator LED, and one green ride height indicator LED should remain lit.

- 5. Press and hold both Ride Height Adjustment Buttons simultaneously until the SPORT, COMFORT, HIGH, and LOW green LED's begin to flash.
- 6. As soon as the four green LED's begin to flash, press the ON/OFF button to stop the process.
- 7. Verify that the four yellow arrow LED's are lit.
- 8. Steering calibration is completed.

#### Bleeding the System

- 1. Verify system is turned OFF by either pressing the ON/OFF button on the driver interface until the lights are turned off or turning the ignition off.
- 2. Locate 3/16" ID PVC Tubing (not included with kit). Note: Alternatively, a bleed kit similar to the Actron 7840 Bleed Kit can be used.
- 3. Attach the PVC tubing to one of the upper bleed screws on the Left Hand Secondary Volume Assembly and place the other end in a bucket.

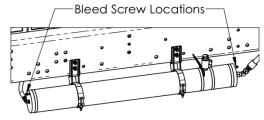


Figure 3. Bleed screw locations.

- 4. Open the bleed screw slightly.
- 5. After air bubbles are no longer present, close the bleed screw and torque to **13-18 ft-lbs.**
- 6. Repeat with remaining bleed screws. Note: the system may need to powered on and allowed to repressurize.
- 7. Repeat with other side.

Checking Fluid Level

1. Turn the ignition key to "Run" and ensure that the LiquidSpring driver display LEDs light up and that the red "Warning" LED is not lit. If the red "Warning" LED is lit, proceed to the Trouble Shooting Section.

WARNING: Do not run vehicle in an enclosed building without adequate ventilation or without ducting exhaust fumes outside. Operation of a vehicle inside an enclosed building can lead to serious injury or death.

2. Press and release the Red ON/OFF button on the driver display. All LEDs on the driver display should go out.

- 3. Press and release the Red ON/OFF button again. The LEDs on the driver display should all flash and then only the four yellow arrow LEDs, one green ride mode indicator LED, and one green ride height indicator LED should remain lit.
- 4. After the suspension system stops leveling, check the fluid level in the reservoir. If low, fill to the indicated line.

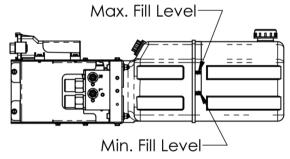


Figure 4. Final fill fluid level.

- 5. To add fluid, remove filler/breather cap on reservoir.
- 6. Locate a container of Compressible Fluid.
- 7. Add fluid to the reservoir until the fluid level is within the band shown in Figure 4.

Note. LiquidSpring Compressible Fluid is shipped in 1 gallon containers compatible with hand pumps such as Autotec 57429.

8. Replace filler/breather cap and retighten.

#### Checking Fittings for Leaks

WARNING: The system operates under high fluid pressure (up to 3500 psi). Do not attempt to locate leaks by feeling with hands or any part of the body. High pressure fluids can penetrate the skin and cause severe tissue damage.

- 1. While system is at ride height and pressurized, visually examine fittings and hose connections for any source of leaks. Do not use hands to search for leak. If the source of the leak is a fitting or other component, depressurize the system and repair or replace as needed.
- 2. Tighten hose nuts if the leak is coming from the connection between the hose nut and a fitting.

#### Service Intervals

#### Once Daily or Before Each Shift of Usage

- Check the suspension system to be sure it is fully operational.
  - After starting vehicle, verify all LED's on the driver display flash briefly, then the Green Ride Height and Ride Mode LED's are lit and the Red Warning LED does not stay on or flash.
  - Verify the four Yellow LED's are lit when the steering wheel is centered.
  - Verify that they system is at NORMAL ride height, with a steady green LED.
    - If the Driver Display indicates a blinking ride height LED, allow the system to complete leveling as indicated by a steady green LED.
    - If LOW or HIGH height is shown with a solid green LED, use the arrow buttons to raise or lower the suspension to NORMAL height.
    - Refer to *Error! Reference source n* ot found. Section.
- Visually inspect struts, hoses, and fittings for signs of leakage.
  - For leakage resulting in fluid pooled on the floor greater than 1" in diameter, it is recommended to service the system immediately.
  - For signs of leakage or weeping that results in wetness on components or a single drop, it is recommended to monitor the leak and schedule repair service accordingly.

Depressurize the system before tightening anything. Replace hose if the leak is coming from anywhere else on the hose.

WARNING: Never tighten a hydraulic fitting or hose under pressure. Always depressurize the system before adjusting fittings and hoses.

3. Clean all fluid from hose and fittings to visually identify any leaks.

## **IMPORTANT:** Over-tightening hoses and fittings can damage components and lead to leaks.

See Installation Manual for additional instructions.

Initial 1,000 mile (1,600 km) Inspection

- Inspect bolts and nuts at the control arm pivots to assure they are properly torqued.
- Inspect u-bolts to assure they are properly torqued.
- Thoroughly inspect all hydraulic connections for signs of leakage.
- Inspect reservoir fluid level.

Routine Maintenance 25,000 miles (40,000 km) or 6 month maximum Interval

- Check all suspension components for any signs of damaged/broken components, looseness, or wear.
- Inspect bolts and nuts at the control arm pivots to assure they are properly torqued.
- Inspect u-bolts to assure they are properly torqued.
- Thoroughly inspect all hydraulic connections for signs of leakage.
- Inspect reservoir fluid level.

## **Maintenance Record**

Date of Purchase	Name and Address	Name and Address of Dealer		
Model of Vehicle Vehicle Identification		Vehicle Identification Number (VIN)		
Suspension Model Number		Suspension Serial Number		
Date	Mileage	Service Performed		

## Troubleshooting

The LiquidSpring CLASS® system includes on-board diagnostics to assist in pin-pointing potential issues. When a fault in the system occurs, the red warning light on the Drivers Interface will light along with one or more of the other lights on the interface.

Driver Interface Lights	Condition	Cause	Correction
Warning + RIDE: SPORT	Battery Voltage in excess of 16VDC	Vehicle charging system providing incorrect voltage.	Inspect and replace as necessary.
		LiquidSpring system not connected to 12VDC electrical system	Inspect and replace as necessary
Warning + RIDE: NORMAL	Pump Motor runs in excess of 3 minutes	See Issues with Vehicle Raising/Pump Section	See Issues with Vehicle Raising/Pump Section
Warning +	Battery Voltage below 9	Vehicle charging system providing incorrect voltage	Inspect and replace as necessary
RIDE: COMFORT	VDC	80A fuse blown / Loss of battery voltage	Inspect / Repair
		on circuit W25	Replace as necessary
Warning + HEIGHT: HIGH	Issue with Right Hand Height Sensor	See Issues with Height Sensors Section	See Issues with Height Sensors Section
Warning + HEIGHT: NORMAL	System kneels in excess of 3 minutes without suspension movement	See Issues with Vehicle Lowering/Dump Valve Section	See Issues with Vehicle Lowering/Dump Valve Section
Warning + HEIGHT: LOW	Issue with Left Hand Height Sensor	See Issues with Height Sensors Section	See Issues with Height Sensors Section
Slow or Fast Blinking Warning Light	Driver Interface cannot communicate with ECU.	See Error! Reference source not found.	See Error! Reference source not found.

#### Issues with Vehicle Raising/Pump

Condition	Cause	Correction
Vehicle Leveled, Pump continues to run	Pump motor shorted out.	Contact LiquidSpring for further instructions.
	Software issue	Turn off ignition, wait 30 seconds, restart vehicle.
	Excessive noise in height sensor	See Issues with Height Sensors
Vehicle Not Leveled (or Raised), Pump	Reservoir fluid level low	Fill reservoir to specified level.
runs	Hydraulic leak in system	Check for fluid leaks and repair or replace.
	Vehicle overloaded	Check vehicle loading and correct.
	Air in pump	Check fluid level in reservoir and fill accordingly. Fully depressurize system and restart leveling.
	Internal leak in power module	Replace power module.
	Height sensor error	See Issues with Height Sensors
Vehicle Not Leveled (or Raised), Pump	System not turned on.	Turn system on.
does not run	Blown fuse	Check system fuses
	Loss of electrical power	Check wiring between power module and battery.
Pump runs for short time then stops	Motor controller over temperature	Contact LiquidSpring for further instructions.
Pump runs intermittently	Loose connector or wiring	Check wiring harness connections and battery connections. Repair as necessary.

#### Issues with Vehicle Lowering/Dump Valve

Condition	Cause	Correction
Vehicle does not lower (kneel).	System not turned on	Turn system on
	Blown fuse	Check system fuses and replace as necessary
	Obstacle under vehicle frame	Remove obstacle
	Wiring harness disconnected	Check wiring harness connections and reconnect
	Loss of electrical power	Check wiring between power module and battery
	Power module filters plugged	Contact LiquidSpring for further instructions
	Internal power module blockage	Contact LiquidSpring for further instructions
Vehicle slow lowering (kneeling)	Partial internal power module blockage	Contact LiquidSpring for further instructions

### Issues with One Corner Not Leveling Properly

Condition	Cause	Correction
One side will not raise or lower	Internal power module blockage	Contact LiquidSpring for further instructions
	Low voltage	Check battery voltage.
	Wiring harness disconnected	Check wiring harness connections and reconnect
	Obstacle under vehicle frame	Remove obstacle
	Power module filters plugged	Contact LiquidSpring for further instructions
	Height sensor error	See Issues with Height Sensors
One corner raises and lowers slower than	Internal power module blockage	Contact LiquidSpring for further instructions
other corners	Filter partially clogged	Contact LiquidSpring for further instructions

#### Issues with Height Sensors

Condition	Cause	Correction
Vehicle or corner stops leveling at	Damaged height sensor and/or linkage	Inspect height sensor components. Replace as necessary.
incorrect height	Incorrect calibration	Recalibrate vehicle - see System Operation section.
	Incorrect height sensor installation	Inspect height sensor components and correct.
Corner height where leveling stops is	Sensor or Linkage loose	Inspect installation of height sensor and linkages and tighten if necessary
inconsistent	Loose connector / wire	Inspect wiring between sensor and power module for loose connection
Vehicle will not level - no height sensor signal	Height Sensor wiring shorted, broken, or disconnected	Inspect wiring between sensor and power module.
	Malfunction in Sensor	Replace sensor.
No Height Sensor Signal change while driving	Linkage broken/disconnected	Inspect installation of height sensor and linkages. Correct and/or replace.

#### Issues with Ride/Handling

Condition	Cause	Correction
Vehicle rolls side to side excessively	System inactive (Drivers interface dark)	Turn system on (press On/Off button)
	No electrical power to system	Inspect and replace as necessary
	Strut bushings worn	Inspect and replace as necessary
	Control arm bushings worn	Inspect and replace as necessary
	Sway bar bushings worn	Inspect and replace as necessary
	Strut mounting loose	Inspect and replace as necessary
	Rate Valve wiring shorted, broken, or disconnected	Inspect wiring and correct/replace as necessary.
	Voltage to Rate Valve solenoid too low	Check battery voltage.
	Rate Valve Poppet Jammed open	Contact LiquidSpring for further instructions
	No vehicle speed signal	See Issues with Vehicle Speed Signal section.
Excessive stiffness when on flat, straight road	Short to Rate Valve	Check wiring between rate valve (on secondary volume) and power module for signs of shorts. Replace as necessary.
	Wiring to Rate Valve incorrect	Inspect wiring and correct as necessary

#### Issues with Steering Sensor

Condition	Cause	Correction
No steering signal (reduced roll control when cornering)	Steering sensor wiring broke or incorrect.	Inspect wiring to steering sensor and correct as necessary.
	Steering sensor malfunction	Replace sensor
	Steering sensor not installed correctly	Inspect installation and correct as necessary
Yellow lights on driver display not lit when steered straight ahead.	Zero point of steering sensor incorrect.	See Calibrating the Steering Sensor Only.
Intermittent steering sensor signal	Loose connector / wire	Check wiring between Steering sensor and Power module for loose connection.

### Issues with Vehicle Speed Signal

Condition	Cause	Correction
System leveling excessively while driving.	Speed Sensor wiring shorted, broken, or disconnected	Inspect wiring and repair/replace as necessary
	Speed signal malfunction	Replace OEM speed sensor. See OEM service manual.
Intermittent speed sensor signal	Loose connector / wire	Check wiring between Speed sensor and Power module for loose connection.

#### Issues with Vehicle Brake Signal

Condition	Cause	Correction
Vehicle will not level	Brake signal wire not correctly tapped.	Inspect wiring and repair/replace as necessary.
	Brake switch malfunction	Replace OEM speed sensor. See OEM service manual.
Intermittent leveling	Loose connector / wire	Inspect wiring and repair/replace as necessary.

#### Issues with Door Switch

Condition	Cause	Correction			
Vehicle will not kneel when rear door opened	Short or break in wiring between door switch and power module.	Inspect wiring and repair/replace as necessary.			
	Door switch malfunction	Inspect door switch and repair/replace as necessary			
Vehicle kneels whenever speed below 5mph	Short or break in wiring between door switch and power module.	Inspect wiring and repair/replace as necessary.			
	Door Switch out of adjustment	Check installation of door switch and adjust as necessary			
	Door switch malfunction	Inspect and replace per body builder instructions.			
Intermittent door switch signal	Loose connector / wire	Inspect wiring and repair/replace as necessary.			

#### Issues with Vehicle Ignition Signal

Condition	Cause	Correction		
System does not turn on (no leveling or stiffness control)	No ignition signal to controller or driver interface	Inspect wiring and repair/replace as necessary.		
	Ignition "sensor" malfunction	Inspect and replace per OEM service manual.		
System does not turn off once ignition	Signal side short to battery	Inspect wiring and repair/replace as necessary.		
switched off	Ignition "sensor" malfunction	Inspect and replace per OEM service manual.		
System intermittently works Loose connector / wire I		Inspect wiring and repair/replace as necessary.		

## Issues with Vehicle Park Signal

Condition	Cause	Correction	
System will start up but won't level when	No park signal to controller	Inspect wiring and repair/replace as necessary.	
parked	Park sensor malfunction	Inspect and replace per OEM service manual.	
System levels when stopped and not in	Park signal always on	Inspect wiring and repair/replace as necessary.	
park	Park sensor malfunction	Inspect and replace per OEM service manual.	
Intermittent leveling when stopped in or out of park	Loose connector / wire	Inspect wiring and repair/replace as necessary.	

#### Issues with Driver Interface

Condition	Cause	Correction
Warning light blinks, system appears to	CAN wires crossed or not connected.	Inspect wiring and repair/replace as necessary.
level.	Malfunctioning Driver Interface	Inspect and replace as necessary.
Warning light blinks, system does not	No power to ECU (5A 18ga Red Wire)	Inspect wiring and repair/replace as necessary.
appear to operate (level)	No ignition signal to ECU (Yellow Wire)	Inspect wiring and repair/replace as necessary.
	CAN wires crossed or not connected.	Inspect wiring and repair/replace as necessary.

#### Issues with Power Module

Condition	Cause	Correction		
Pump exhibits high pitch whine immediately after pump stops or when vehicle lowering	The Check Valve is stuck open	Replace Power Module		
Pump running under heavy load and leveling slow	The Check Valve is only partially open	Replace Power Module		
Pump running under heavy load and no leveling	The Check valve is stuck closed	Replace Power Module		
Hydraulic fluid leaking from Power	O-ring failure	Replace O-ring		
Module	Manifold cracked	Replace Power Module		
	Fitting loose	Tighten fittings		
	Valve loose	Tighten valves to correct torque		
	Bolts between manifolds loose/broken	Replace and /or tighten bolts to correct torque		
	Hydraulic line loose	Tighten hydraulic line correctly		
	Bolts between reservoir and manifold loose/broken	Replace and/or tighten bolts to required torque		
	Broken / cracked reservoir	Replace reservoir		

#### Issues with Strut Assembly

Condition	Cause	Correction		
Hydraulic Leak	Weld failure between cylinder and end	Replace strut		
	Cylinder fracture	Replace strut		
	Threads stripped between cylinder and gland	Replace strut		
	Seals worn out	Replace strut		
	Rod severely scratched or dented	Replace strut		
	Fitting loose	Tighten or replace fittings		
	Hose failure	Replace failed hose		
	Hose cut	Replace failed hose		
Rod broken at bushing housing	Weld failure	Replace strut		
Rod doesn't move freely in/out cylinder	Piston jammed in cylinder	Replace strut		
Rod moves very easily in/out cylinder	Piston broken therefore no damping	Replace strut		
Reduced damping level	Damping components broken/worn out	Replace strut		
Strut upper mount not securely attached to frame or Strut	Bolts attaching bracket to frame broken / came out	Replace bolts and tighten to required torque		
	Bolt attaching strut to bracket broke / came out	Replace bolts and tighten to required torque		
	Weld Failure	Replace strut upper mount		
	Structural failure	Replace strut upper mount		
Strut lower mount not securely attached to axle or strut	Bolts attaching bracket to axle broken / came out	Replace bolts and tighten to required torque		
	Bolt attaching strut to bracket broke / came out	Replace bolts and tighten to required torque		
	Weld Failure	Replace strut lower mount		
	Structural failure	Replace strut lower mount		

#### Issues with Secondary Volume Assembly

Condition	Cause	Correction		
Hydraulic Leak	Weld failure between tube and end	Replace secondary volume welded assembly		
	Weld failure between tube and manifold	Replace secondary volume welded assembly		
	Cylinder fracture	Replace secondary volume welded assembly		
	Bleed screw loose	Tighten bleed screws to appropriate torque		
	Fitting loose	Tighten all fittings		
	Hose failure	Replace failed hose		
	Hose cut	Replace failed hose		
loose or no longer attached	Bolts attaching bracket to frame broken / came out	Replace bolts and tighten to required torque		
	Bolt attaching volumes to bracket broke / came out	Replace bolts and tighten to required torque		
	Weld Failure	Replace brackets		
	Structural failure	Replace brackets		

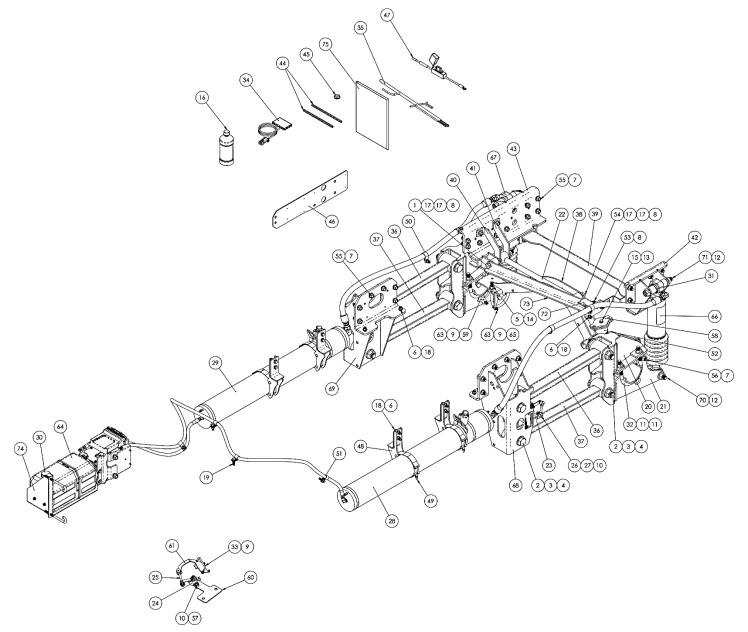
## Abbreviations

The following abbreviations will be used throughout the manual.

- HCS Hex Cap Screw
- HFB Hex Flange Bolt
- SHCS Socket Head Cap Screw
- SFHS Serrated Flange Hex Screw
- STS Self Tapping Screw
- HN Hex Nut, Non-locking
- LHN Locking Hex Nut
- LFN Locking Flange Nut
- CHN Castle Hex Nut

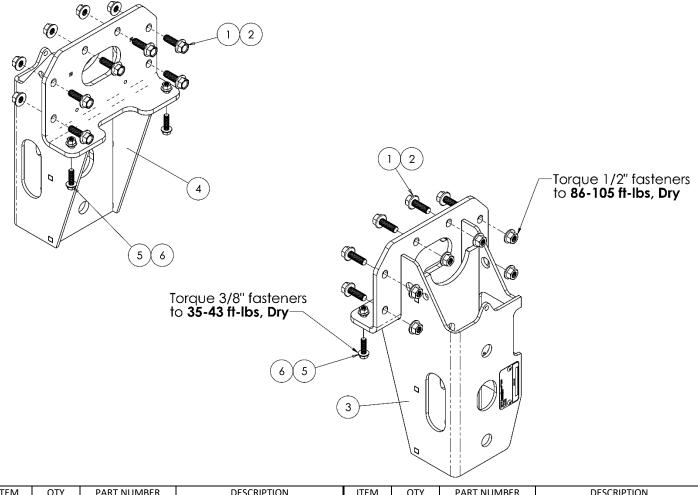
- HTCN Hex Thin Castle Nut
- HFW Hardened Flat Washer
- SLW Spring Lock Washer
- FW Flat Washer
- SAE SAE O-Ring Fitting
- $37^{\circ}$  SAE or JIC  $37^{\circ}$  Flare Fitting (F Female)
- LH Left Handed Part
- RH Right Handed Part
- UCA Upper Control Arm
- LCA Lower Control Arm

## Part Identification: DS99R



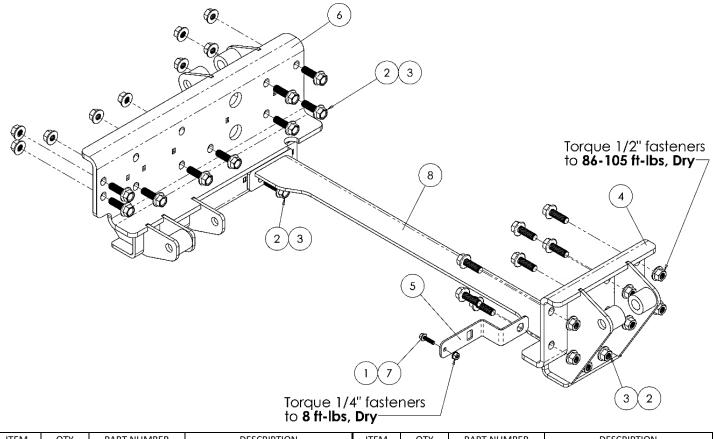
ITEM	QTY	PART NUMBER	DESCRIPTION	R BOM ITEM	QTY	PART NUMBER	DESCRIPTION
1	1	10000-016	HB .625-11x6.500, Gr. 8	39	1	10782-009	Crossmember Reinforcement
2	8	10003-010	HCS 1-8x5.500, Gr. 8	40	1	10788-011	Track Rod Mnt, Front
3	8	10006-004	HFW 1.000	41	1	10788-012	Track Rod Mnt, Rear
4	8	10012-003	LFN 1-8, Gr G, Top Lock	42	1	10790-018	USM, LH
5	4	10012-004	LFN 1/2-20, Gr. G	43	1	10790-019	USM, RH
6	15	10012-005	LFN 3/8-16, Gr G	44	2	10804-002	Spiral Cable Wrap, .375 OD x 8" L
7	35	10012-007	LFN 1/2-13, Gr. G	45	1	10805-005	Grommet, .63 ID x 1.13 OD x .38 T
8	3	10012-008	LFN 5/8-11 Gr G	46	1	10811-009	Template, Frame Drilling
9	5	10012-009	LFN 1/4-20, Gr. G	47	1	10815-001	Fused Battery Lead
10	16	10012-010	LFN 5/16-18, Gr. G	48	4	10830-015	Volume Mount
11	8	10012-013	LFN 5/8-18, Gr. G	49	4	10843-003	T-Bolt Clamp, Range 4.88-5.5
12	4	10012-014	LFN 3/4-10 Gr G	50	4	10855-002	Vinyl-Coated Loop Clamp, 1" ID
13	2	10237-003	SLW 3/8	51	5	10855-003	Vinyl-Coated Loop Clamp, 5/8" ID
14	2	10383-002	U-Bolt 1/2-20 x 6.50 Gr 5	52	2	10867-002	Jounce Bumper
15	2	10461-004	HCS 3/8-16x1.250, Gr. 8	53	1	10874-175	HFB 5/8-11x1.750, Gr. 8
16	1	10474-001	Silicone Oil, 16 oz. Bottle	54	1	10874-400	HFB 5/8-11x4.00, Gr. 8
17	4	10494-001	Wedge Lock Washer, 5/8	55	35	10885-150	HFB 1/2-13x1.500, Gr. 8
18	15	10501-002	HFB 3/8-16 x 1.250, Gr 8	56	2	10885-325	HFB 1/2-13 x 3.25 Gr 8
19	1	10502-001	HFB M10-1.5 x 30 CL 10.9	57	14	10886-100	HFB 5/16-18 x 1.000, Gr. 8
20	2	10546-005	Axle Seat	58	1	10889-003	Jounce Bumper Plate
21	2	10552-003	Axle Cradle	59	1	10902-001	Parking Brake Relocating Bracket
22	1	10570-003	Track Rod	60	1	10904-018	Bracket, Steering Sensor
23	2	10586-001	Height Sensor	61	1	10904-020	Ball Stud Bracket
24	1	10586-002	Steering Sensor	62	1	10919-001	Brake line relocation bracket
25	1	10587-001	Linkage	63	3	10989-100	HFB 1/4-20x1.000, Gr. 8
26	2	10587-005	Linkage	64	1	11013-006	Asy, Power Supply DS99R
27	2	10591-001	Ball Stud, 10mm x 5/16-18	65	1	11048-002	Bracket, Bridge Orientation
28	1	10597-065	LH, Secondary Volume	66	1	11057-005	Asy, Strut, LH
29	1	10597-066	RH, Secondary Volume	67	1	11057-006	Asy, Strut, RH
30	1	10614-001	Cap, Filler/Breather	68	1	11083-002	Front Hanger, LH
31	8	10640-005	Bearing Spacer, 1.24 x .812 x .318	69	1	11084-004	Front Hanger, RH
32	4	10642-001	U-Bolt 5/8-18 x 7.00 Gr 8	70	2	11102-400	HFB 3/4-10 x 4 Gr 8
33	1	10669-005	U-Bolt, 1/4-20 x 3.00 x 1.375 Gr 5	71	2	11102-650	HFB 3/4-10 x 6-1/2 Gr 8
34	1	10680-001	Driver Interface	72	1	11114-002	Tie Plate Mount
35	1	10704-003	Dash Wire Harness	73	1	11115-005	Tie Plate
36	2	10720-007	Upper Control Arm	74	1	11167	Power Module Mounting Kit
37	2	10720-008	Lower Control Arm	75	1	11186	Kit, Documents, Ram 3500
38	1	10762-007	Bridge		1	I	

## Front Hangers



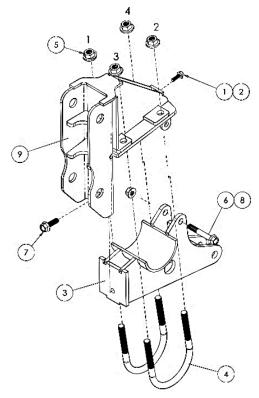
ITEM	QTY	PART NUMBER	DESCRIPTION	ITEM	QTY	PART NUMBER	DESCRIPTION
1	12	10885-150	HFB 1/2-13x1.50, Gr. 8	4	1	11084-004	RH, Front Hanger
2	12	10012-007	LFN 1/2-13, Gr. G	5	4	10501-002	HFB 3/8-16 x 1.25, Gr. 8
3	1	11083-002	LH, Front Hanger	6	4	10012-005	LFN 3/8-16, Gr. G

## **Upper Strut Mounts**



ITEM	QTY	PART NUMBER	DESCRIPTION	ITEM	QTY	PART NUMBER	DESCRIPTION
1	1	10012-009	LFN 1/4-20, Gr. G	5	1	10919-001	Brake Line Relocation Bracket
2	19	10885-150	HFB 1/2-13 x 1.50", Gr. 8	6	1	10790-019	RH USM
3	19	10012-007	LFN 1/2-13, Gr. G	7	1	10989-100	HFB 1/4-20x1.00, Gr. 8
4	1	10790-018	LH USM	8	1	10782-009	Crossmember Reinforcement

## Axle Clamp Hangers



- \*Torque U-Bolts Evenly 1. Tighten all U-Bolts until snug only 2. Tighen in sequence 1-2-3-4 to 75 ft-lbs 3. Tighen in sequence 1-2-3-4 to 150 ft-lbs 4. Tighen in sequence 1-2-3-4 to 175-200 ft-lbs

ITEM	QTY	PART NUMBER	DESCRIPTION	ITEM	QTY	PART NUMBER	DESCRIPTION
1	2	10886-100	HFB 5/16-18 x 1.00, Gr. 8	6	2	10885-325	HFB 1/2-13 x 3.25, Gr. 8
2	2	10012-010	LFN 5/16-18, Gr. G	7	2	10885-150	HFB 1/2-13 x 1.50, Gr. 8
3	2	10552-003	Axle Cradle	8	2	10012-007	LFN 1/2-13, Gr. G
4	4	10642-001	U-Bolt 5/18-18, 7.00, Gr. 8	9	2	10546-005	Axle Seat
5	8	10012-013	LFN 5/8-18, Gr. G				

\*See U-Bolt Torque Sequence

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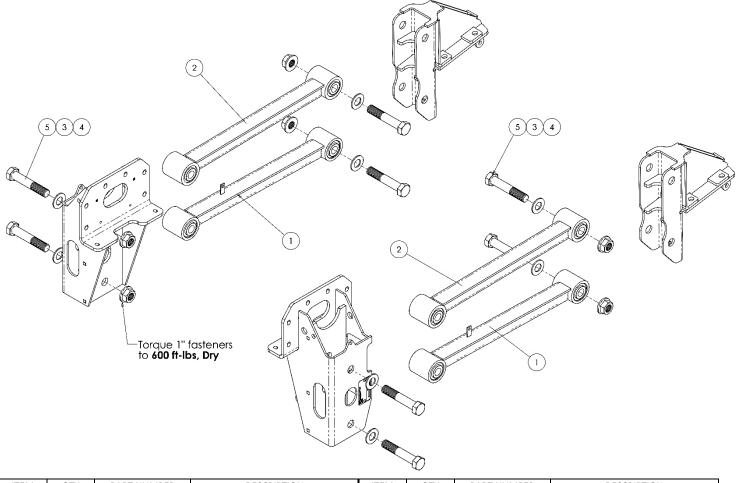
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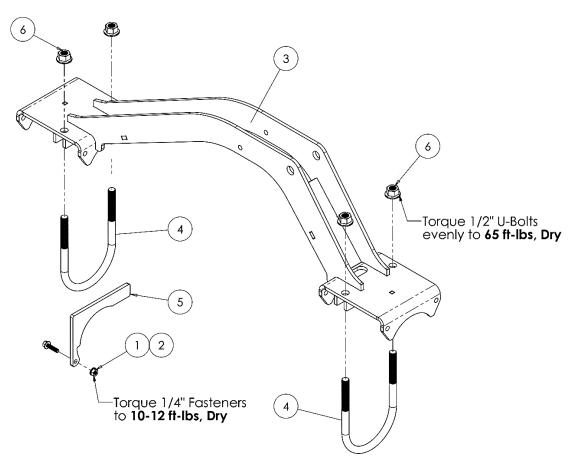
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## **Control Arms**



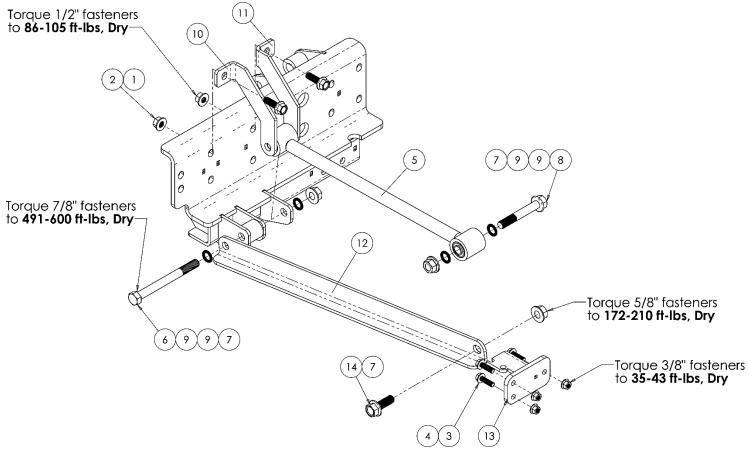
ITEM	QTY	PART NUMBER	DESCRIPTION	ITEM	QTY	PART NUMBER	DESCRIPTION
1	2	10720-008	LCA	4	8	10012-003	LFN 1-8, Gr G
2	2	10720-007	UCA	5	8	10003-010	HB 1.00-8 x 5.50, Gr. 8
3	6	10006-004	HFW 1.00				

Bridge



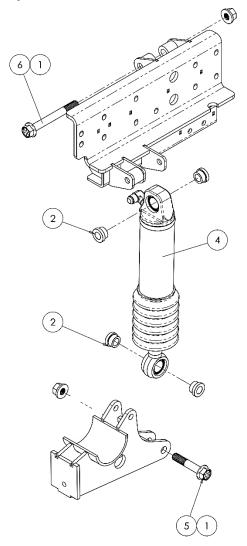
ITEM	QTY	PART NUMBER	DESCRIPTION	ITEM	QTY	PART NUMBER	DESCRIPTION
1	1	10012-009	LFN 1/4-20, Gr. G	4	2	10383-002	U-Bolt 1/2-20 x 6.50, Gr 5
2	1	10989-100	HFB 1/4-20 x 1.00 Gr. 8	5	1	11048-002	Bridge Orientation Bracket
3	1	10762-007	Bridge	6	4	10012-004	LFN 1/2-20, Gr. G

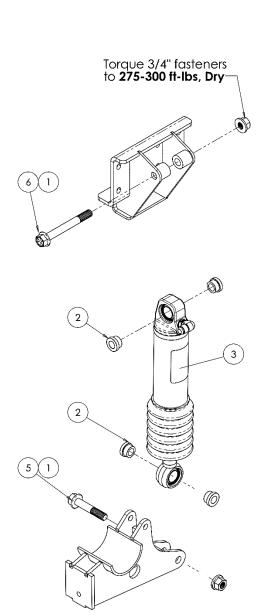
## Track Rod and Tie Plate



ITEM	QTY	PART NUMBER	DESCRIPTION	ITEM	QTY	PART NUMBER	DESCRIPTION
1	2	10885-150	HFB 1/2-13 x 1.50, Gr. 8	8	1	10874-400	HFB 5/8-11 x 4.00, Gr. 8
2	2	10012-007	LFN 1/2-13, Gr. G	9	4	10494-001	Wedge Lock Washer, 5/8"
3	3	10501-002	HFB 3/8-16 x 1.25, Gr. 8	10	1	10788-011	Track Rod Mnt, Front
4	3	10012-005	LFN 3/8-16, Gr. G	11	1	10788-012	Track Rod Mnt, Rear
5	1	10570-003	Track Rod	12	1	11115-005	Tie Plate
6	1	10000-016	HB 5/8-11x6.50, Gr. 8	13	1	11114-002	Tie Plate Mount
7	3	10012-008	LFN 5/8-11, Gr. G	14	1	10874-175	HFB 5/8-11 x 1.75, Gr. 8

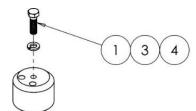
## Strut Assembly Installation

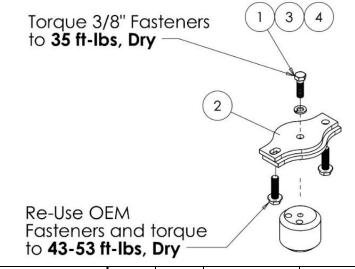




ITEM	QTY	PART NUMBER	DESCRIPTION	ITEM	QTY	PART NUMBER	DESCRIPTION
1	4	10012-014	LFN 3/4-10 Gr. G	4	1	11057-006	RH Strut Assembly
2	8	10640-005	Bearing Spacer, 1024 x .812 x .318	5	2	11102-400	HFB 3/4-10 x 4 Gr. 8
3	1	11057-005	LH Strut Assembly	6	2	11102-650	HFB 3/4-10 x 6.50 Gr. 8

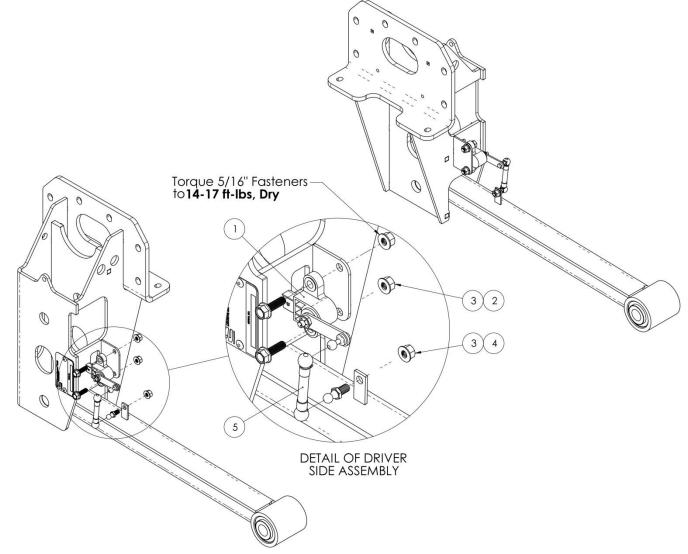
## Jounce Bumpers





ITEM	QTY	PART NUMBER	DESCRIPTION	ITEM	QTY	PART NUMBER	DESCRIPTION
1	2	10461-004	HCS 3/8-16x1.25, Gr. 8	3	2	10237-003	SLW 3/8
2	1	10889-003	Jounce Bumper Plate	4	2	10867-002	Jounce Bumper, 2.31" Dia x 1.88 T

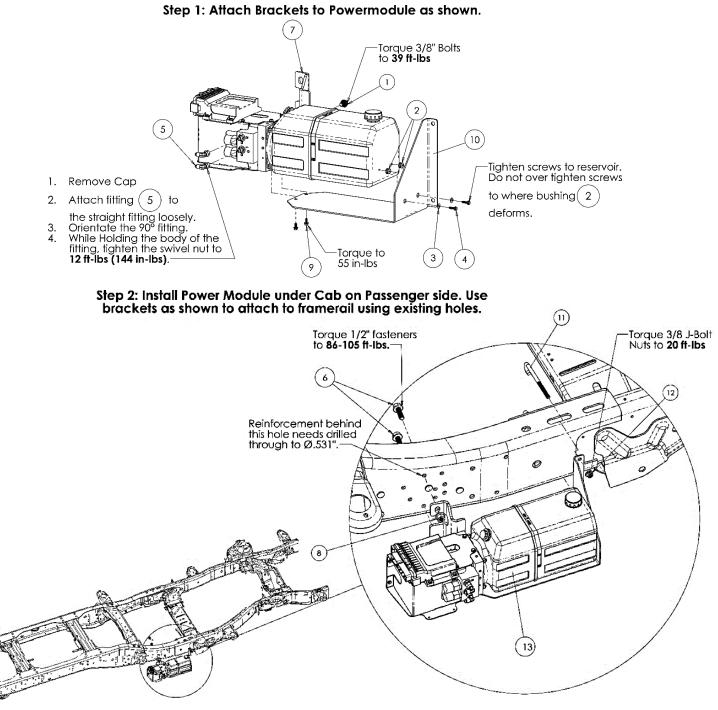
## Height Sensors



ITEM	QTY	PART NUMBER	DESCRIPTION	ITEM	QTY	PART NUMBER	DESCRIPTION
1	2	10586-001	Height Sensor	4	2	10591-001	Ball Stud, 10mm x 5/16-18
2	4	10886-100	HFB 5/16-18 x 1.00, Gr. 8	5	2	10587-005	Linkage
3	6	10012-010	LFN 5/16-18, Gr. G				

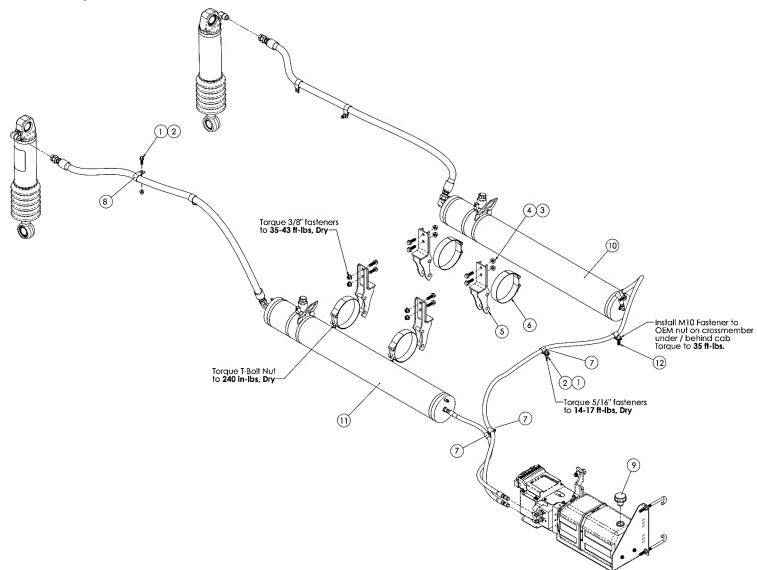
#### **Power Module Installation**

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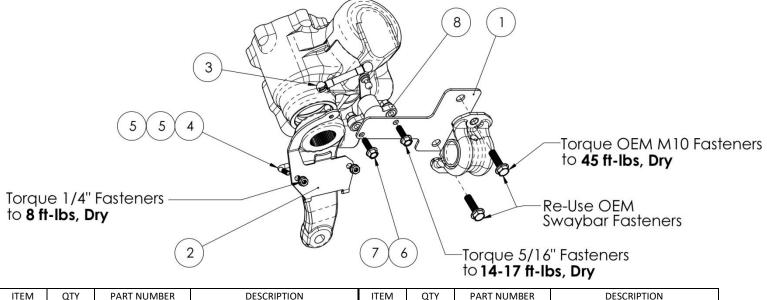
ITEM	QTY	PART NUMBER	DESCRIPTION	ITEM	QTY	PART NUMBER	DESCRIPTION
1	2	10252-003	SFHS 3/8-16 x .625, Gr 8	8	2	10012-007	LFN 1/2-13, Gr. G
2	2	10805-004	Grommet, .19 ID x .56 OD x .375 T	9	2	10502-005	HFB M5-0.8 x 12 CL 10.9
3	2	10088-001	FW #10	10	1	10798-018	Reservoir Mount
4	2	10510-002	STS #10-16 x .75, Hex Head	11	2	10865-004	J-Bolt, 3/8-16 x 6" L
5	2	10322-021	Hyd Fit 90, -4 37 x -4 37 F	12	2	10012-011	LFN 3/8-16, Gr. G, Nylon Top
6	2	10885-150	HFB 1/2-13 x 1.50, Gr. 8	13	1	11013-006	Power Module, DS99R
7	1	10799-012	Manifold Mount				

## Secondary Volumes



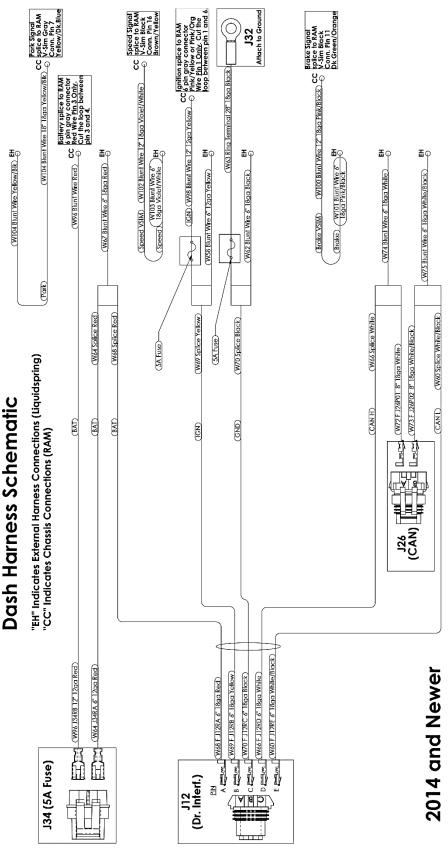
ITEM	QTY	PART NUMBER	DESCRIPTION	ITEM	QTY	PART NUMBER	DESCRIPTION
1	6	10886-100	HFB 5/16"-18 x 1.00" Gr 8	7	5	10855-003	Vinyl Coated Loop Clamp, 5/8" ID
2	6	11012-010	LFN 5/16-18, Gr. G	8	4	10855-002	Vinyl Coated Loop Clamp, 1" ID
3	8	10501-002	HFB 3/8-16 x 1.25, Gr. 8	9	1	10614-001	Breather Cap
4	8	10012-005	LFN 3/8-16, Gr. G	10	1	10579-065	Asy, 2 <sup>nd</sup> Volume, LH
5	4	10830-015	Volume Mount	11	1	10579-066	Asy, 2 <sup>nd</sup> Volume, RH
6	4	10843-003	T-Bolt Clamp, Range 4.88-5.5	12	1	10502-001	HFB M10-1.5x30 CL 10.9

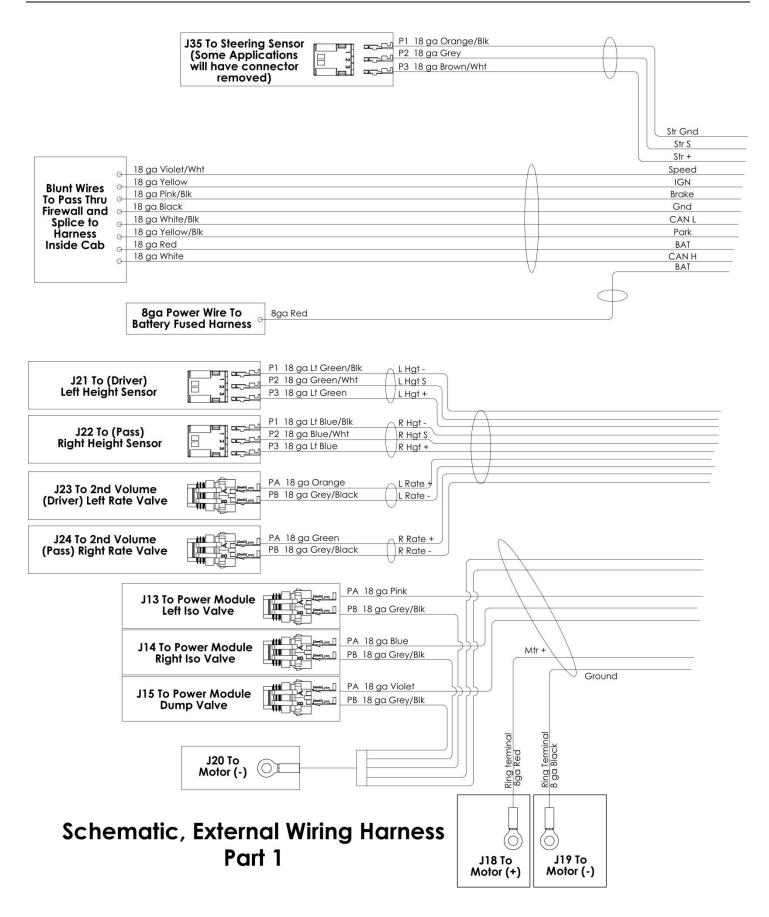
## Steering Sensor Installation

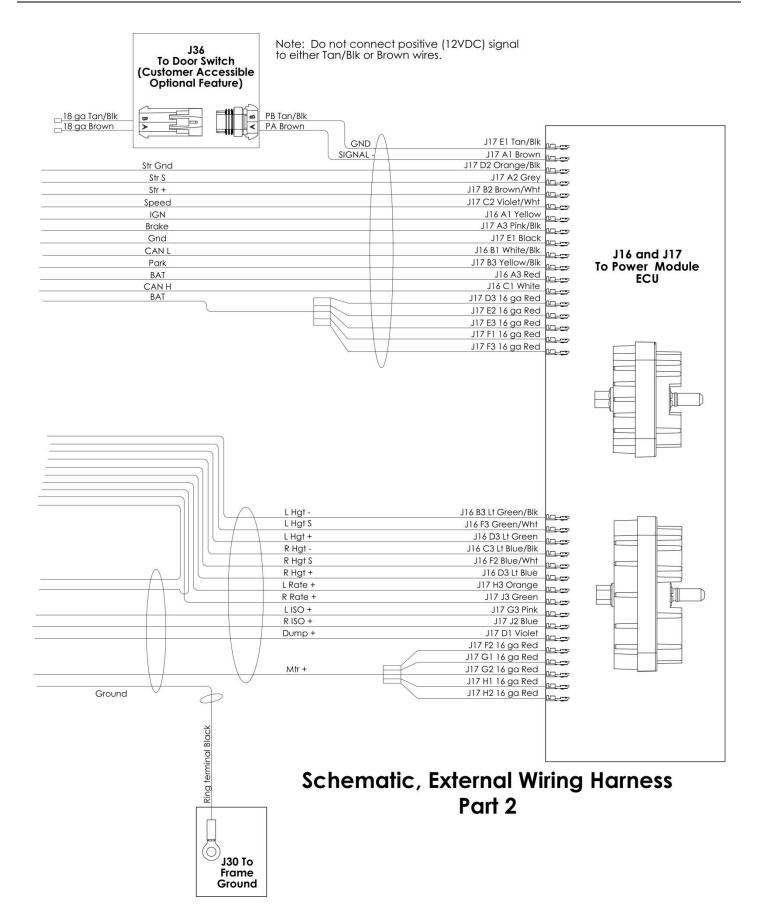


ITEM	QTY	PART NUMBER	DESCRIPTION	ITEM	QTY	PART NUMBER	DESCRIPTION
1	1	10904-018	Steering Sensor Bracket	5	2	10012-009	LFN 1/4-20, Gr. G
2	1	10904-020	Ball Stud Bracket	6	2	10886-100	HFB 5/16-18 x 1.00, Gr. 8
3	1	10587-001	Asy, Linkage	7	2	10012-010	LFN 5/16-18, Gr. G
4	1	10669-005	U-Bolt, 1/4-20 x 3.00 x 1.375, Gr 5	8	1	10586-002	Steering Sensor

## **Electrical Schematics**









## LiquidSpring<sup>™</sup> LLC

4899 E 400 S Lafayette, IN 47905

Phone: 765-474-7816 Fax: 765-474-7826 Web: www.liquidspring.com

Information contained in this publication is subject to change without notice or liability. LiquidSpring LLC reserves the right to revise the information presented or discontinue the production of parts described at any time.



## **CLASS<sup>®</sup>** Product Limited Warranty

#### LIQUIDSPRING<sup>™</sup> LLC 4899 E 400 S

4899 E 400 S LAFAYETTE, IN 47905 PH: 765-474-7816, FAX: 765-474-7826 WWW.LIQUIDSPRING.COM

#### **Warranty Conditions**

LiquidSpring LLC warrants that all **CLASS**<sup>®</sup> products shall be free of defects in material and workmanship provided the product has been properly assembled, installed by a designated/qualified installer, properly maintained, serviced, and used normally for the given application and within the rated capacities. The end user is responsible for operating, inspecting, and maintaining the product according to applicable product and vehicle owner's manuals and for instructing all operators and maintenance personnel on proper use and maintenance.

#### **Coverage**

The starting date for warranty coverage will be the earlier date of the date purchased by the first end user or when the vehicle is put into service and ends when the time period is reached in the warranty coverage period below. Proof of such date is the responsibility of the first end user. If the starting date cannot be satisfactorily determined, then the date of product manufacture based on the product serial number shall be used as the effective starting date.

#### Main Structural Components - 48 Months or 100,000 miles whichever occurs first.

Major structural components are defined as frame hangers, control arms, axle clamp group, transverse torque arm, axle and frame mounts, and secondary volumes. All wear items such as bushings and strut seals are excluded.

#### Other Components – 36 Months or 50,000 miles whichever occurs first.

Other components include all power module components, electrical components, wire harnesses, valves, hydraulic lines, and wear items such as bushings and strut seals.

#### Labor – 12 Months

Estimated labor time and cost must be pre-approved prior to conducting warranty repair work for reimbursement consideration.

#### **Claims**

- 1. Review warranty conditions and coverage to determine if component is warrantable.
- 2. Locate product serial number, warranty starting date (see Coverage above), vehicle manufacturer, mileage, and VIN.
- 3. Contact LiquidSpring LLC to address claim.

Components must be returned to LiquidSpring LLC <u>**Prepaid**</u> and identified with a LiquidSpring LLC issued Returned Goods Authorization Number (RGA#) in order to qualify for reimbursement by LiquidSpring LLC. LiquidSpring LLC must authorize all warranty repairs at a cost determined and approved by LiquidSpring LLC <u>before any repairs are</u> <u>started</u>.

Warranty Contact: (765) 474-7816 (Option #1) Service@liquidspring.com

#### **Limitations and Exclusions**

The liability of LiquidSpring LLC under this limited warranty is solely limited to the repair or replacement of defective material and workmanship by an authorized party. LiquidSpring LLC shall not be liable for use of non-LiquidSpring LLC components or for repairs performed by unauthorized parties. This warranty does not include any expense of or related to transportation of parts outside the Continental United States or compensation for inconvenience or loss of use while the product is being repaired. LiquidSpring LLC shall not be liable for any expense, loss, or damage (direct, incidental, consequential or exemplary – including, but not limited to towing expenses, travel expenses, vehicle rental, downtime expenses, incidental charges or any other losses arising in connection with the sale, use or inability to use the product) resulting from the warranty-covered component found to be defective.

No expressed warranty is given by LiquidSpring LLC with respect to its product except at specifically set forth herein. Any warranty implied by law, including any warranty of merchantability or fitness for particular purpose, is limited to the expressed warranty term provided in the warranty coverage. The expressed warranty does not apply in the event of: use of non-LiquidSpring LLC replacement components; improper installation, maintenance or repair; misuse, negligence, or abuse including but not limited to overloading, unauthorized alterations or modifications.

May 2018

D10825 Rev.G



## **CLASS<sup>®</sup>** Product Limited Warranty

#### LIQUIDSPRING<sup>™</sup> LLC 4899 E 400 S LAFAYETTE, IN 47905 PH: 765-474-7816, FAX: 765-474-7826 WWW.LIQUIDSPRING.COM

Warranty Labor Coverage

COMPONENT	ALLOWABLE LABOR HOURS (*)				
Strut (each)	0.75				
Wiring Harness (Rear Main)	3.00				
Power Module	1.00				
Pressure Relief Valve/Isolation Valve	0.50**				
ECU (External)	0.50				
Hose Replacement (each)	0.75				
Height Sensor	0.50				
Steering Sensor	0.75				
Rate Valve	0.50				
Track Rod	1.50				
One Control Arm	1.50				
Pair of Control Arms	2.00				
12V Motor	1.00				
General Diagnostics	Contact Customer Service				

(FOR ANY COMPONENT(s) NOT LISTED ABOVE, THE ALLOWABLE LABOR HOURS MUST BE APPROVED BY **LIQUIDSPRING LLC.** PRIOR TO THE WORK BEING PREFORMED.)

\*LABOR HOURS BASED ON \$85.00 PER HOUR.

\*LABOR FOR DIAGNOSIS WILL NOT BE COVERD WITHOUT PRIOR CONSENT FROM LIQUIDSPRING LLC.

\*\*0.50hr. FOR FIRST VALVE REMOVAL 0.25hr. FOR EACH ADDITIONAL

#### **Obtaining Warranty Parts**

1. Obtain LiquidSpring LLC suspension serial number

(Located on driver's side front hanger see Operator's Manual for details)

- 2. Obtain mileage of suspension
- 3. Obtain In-service date of suspension
- 4. Give a detailed description of the problem

#### **Contact LiquidSpring LLC**

Customer Service Dept. -- Phone: 765-474-7816 Email: Service@liquidspring.com

May 2018

D10825 Rev.G



# **CLASS<sup>®</sup>** Product Limited

## Warranty

#### LIQUIDSPRING<sup>™</sup> LLC

4899 E 400 S LAFAYETTE, IN 47905 PH: 765-474-7816, FAX: 765-474-7826 WWW.LIQUIDSPRING.COM

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